



MiChem Dynamics
LEADING CHANGE

SUPPLIER REQUIREMENTS ACCORDING TO ISO/IEC 17025:2017 WORKSHOP

Suppliers of laboratory products and services play a crucial role in the seamless functioning of all laboratory operations. The extent to which suppliers comprehend the requirements testing laboratories must adhere to directly influences the quality of service they can offer and their ability to identify and address gaps within their own systems to enhance customer service.

This course is designed to furnish suppliers to testing laboratories with fundamental knowledge and a comprehensive understanding of specific ISO/IEC 17025:2017 standards and additional accreditation requirements pertinent to the services they provide.

Participants will be equipped with the tools necessary to align their operations with the standards, fostering collaboration and mutual success within the laboratory ecosystem.



THE WORKSHOP WILL RUN OVER A PERIOD OF 1 DAY

LEARNING OUTCOMES:

- Gain a comprehensive understanding of ISO/IEC 17025:2017 requirements specifically pertaining to the products and services supplied to testing laboratories.
- Understand the importance of clear communication between suppliers and testing laboratories.
- Align supplier process strategies with laboratory quality requirements.

WHO SHOULD ATTEND THIS COURSE:

- Suppliers of products, e.g equipment, reference materials, measurement standards, consumables, etc.
- Suppliers of services e.g auditing, proficiency testing, facility and equipment maintenance, calibration, etc

MINIMUM ENTRY REQUIREMENTS:

- Fluency in English writing and reading skills

TUITION:

- Training material included (English)
- Certificate of attendance will be issued on successful completion of training.

COURSE OVERVIEW:

- Introduction
- Overview of ISO/IEC 17025:2017
- Understanding testing laboratory operations
- ISO/IEC 17025:2017 requirements related to suppliers
- Documentation and record-keeping
- Handling of non-conforming products and services

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