



MiChem Dynamics
LEADING CHANGE

INTERNAL AUDITING FOR MEDICAL LABORATORIES TRAINING

This training course is tailored for professionals in the healthcare and medical laboratory sectors, providing a comprehensive understanding of internal auditing principles aligned with ISO 19011 and the latest version of ISO 15189:2022. The course aims to equip participants with the skills and knowledge necessary to conduct effective internal audits within the framework of quality management systems specific to medical laboratories.

This course provides a specialized focus on internal auditing in the healthcare and medical laboratory sectors, integrating the foundational principles of ISO 19011 with the updated requirements of ISO 15189:2022. Participants will leave equipped to navigate the unique challenges of medical laboratory operations and contribute to the continual improvement of healthcare quality management systems.



THE COURSE WILL RUN OVER A PERIOD OF 3T DAYS

CERTIFICATION STATUS:



**SMLTSA ACCREDITED (HPCSA APPOINTED ACCREDITOR): LABORATORY TRAINING:
CPD EVENTS 2024**

TITLE	SP Certificate No	Level	CEU's
Internal auditing in the laboratory (based on ISO 19011:2018 and ISO 15189:2022)	MTS25/014	1	18

WHO SHOULD ATTEND THIS COURSE:

- Quality managers and professionals
- Internal auditors
- Anyone involved in the management and improvement of organisational processes

MINIMUM ENTRY REQUIREMENTS:

- Fluency in English writing and reading skills

TUITION:

- Training material included (English)
- Certificate of attendance or competence (based on outcome of assessment) will be issued on successful completion of training.

PRE-REQUISITE:

- The delegate should have successfully completed an ISO 15189:2022 Quality management system course.

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LEARNING OUTCOMES:

- Understand the principles and importance of internal auditing as per the ISO 19011.
- Exploring the role and responsibilities of an internal auditor.
- Learning the audit process, from planning to reporting.
- Developing skills in conducting risk-based audits.
- Preparation and conduct of internal audits based on requirements of ISO 15189:2022 and additional accreditation requirements.

COURSE OVERVIEW:

DAY 1

- Introduction to internal auditing and ISO 19011
 - Overview of internal auditing principles.
 - Introduction to ISO 19011 and its relevance.
 - Roles and responsibilities of internal auditors.
- Plan for and perform an audit within a quality management system
 - Risk-based audit planning.
 - Developing audit checklists and criteria.
 - Understanding the audit scope and objectives.
- Conducting the audit
 - Results of the audit are evaluated and interpreted
 - Techniques for effective information gathering.
 - Interview skills and effective communication.
 - On-site observation and evidence collection.
- Reporting and follow-up
 - Writing effective audit reports.
 - Communicating findings to stakeholders.
 - Follow-up procedures and corrective actions.

DAY 2

- Practical demonstration
 - Auditing of management systems based on ISO 15189:2022

DAY 3

- Practical demonstration
 - Auditing of technical activities based on ISO 15189:2022

