



MiChem Dynamics
LEADING CHANGE

ISO 9001:2015 AWARENESS TRAINING

ISO 9001:2015, the international standard specifying requirements for quality management systems, is the most prominent approach to quality management systems. A quality management system (QMS) is a formalised system that documents processes, procedures, and responsibilities for achieving quality policies and objectives. This international standard employs the process approach, which incorporates the Plan-Do-Check-Act (PDCA) cycle and risk-based thinking.

During this course we conduct an overview of the clauses of the ISO 9001:2015 standard.



THE COURSE WILL RUN OVER A PERIOD OF 1 DAY

WHO SHOULD ATTEND THIS COURSE:

- Organisation's management team.
- Quality Controllers.
- Supervisors.

MINIMUM ENTRY REQUIREMENTS:

- Fluency in English writing and reading skills.

TUITION:

- Training material included (English)
- Certificate of attendance will be issued on successful completion of training.

LEARNING OUTCOMES:

- Gain a general understanding of the process approach and the PDCA cycle.
- Gain insight into risk-based thinking as applied by the ISO 9001:2015.
- Gain a general understanding with regards to the 10 clauses of the ISO 9001:2015.

COURSE CONTENT:

DAY 1

- INTRODUCTION
 - Purpose of ISO 9001
 - Process approach
 - PDCA-Cycle
 - Risk-based thinking
- ISO 9001:2015 – PLAN – AN OVERVIEW
 - Clause 4: Context of the organisation
 - Clause 5: Leadership
 - Clause 6: Planning
 - Clause 7: Support
- ISO 9001:2015 – DO – AN OVERVIEW
 - Clause 8.1: Operational planning and control

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- Clause 8.2: Requirements for products and services
- Clause 8.3: Design and development of products and services
- Clause 8.4: Control of externally provided processes, products and services
- Clause 8.5: Production and service provision
- Clause 8.6: Release of products and services
- Clause 8.7: Control of nonconforming outputs
- ISO 9001:2015 – CHECK – AN OVERVIEW
 - Clause 9.1: Monitoring, measurement, analysis, and evaluation
 - Clause 9.2: Internal audit
 - Clause 9.3: Management review
- SO 9001:2015 – ACT – AN OVERVIEW
 - Clause 10.1: General
 - Clause 10.2: Nonconformity and corrective action
 - Clause 10.3: Continual improvement

